

Book a Librarian...

Who is eligible to make an appointment?

This service is open to Lake County Library cardholders.

What type of information and assistance do you provide?

- Library orientation, including a tour of the building and our website
- Researching a topic beyond Google using our Database online research tools
- Lake County Clerk (Legal Forms)
- Specific illnesses or health conditions
- Consumer research on specific products

Is there anything I can't get help with?

We cannot offer advice (e.g., medical, legal, investment) except to advise users of reputable sources of evaluative information. Also, we cannot offer troubleshooting or maintenance help with personal computers.

Do you offer help with job searches, resume assistance, and career support?

Yes, we assist people with career support and resume assistance. Please contact the reference desk to make an appointment, 352- 742-6203.

Do you offer any instruction with computers or other technology topics?

Group technology classes on basic computer skills (e.g., mouse skills, and Internet basics, email). Please ask the reference desk for a current schedule of classes.

Do you provide help with genealogy research?

We have a number of resources available at the Library and we have a Genealogy Group that meets every month.

Who will be helping me?

We will look at your appointment request and determine the best person on our staff to meet with you based on expertise and availability.

How long will the appointment be?

Each appointment will last approximately 30 minutes. Additional appointments can be requested with a maximum of two appointments per month.

How do I make an appointment?

Complete the form above with as much information as possible. Let us know what you would like help with and a time that is convenient for you. We will get in touch with you to confirm the appointment as soon as possible, but we require at least three days advance notice in most cases.

How do I check in to my appointment?

Visit the reference desk of the Library. Your personal librarian will meet you there and direct you to the meeting room you'll be using.

I need to cancel my appointment. What's the best way to do this?

No problem — just call the reference desk at [352-742-6203](tel:352-742-6203) as soon as you can. We can help you reschedule your appointment.

Are there other ways to get help from a librarian?

Of course! You can always stop by the reference desk and speak to the librarians there.

THE PERSON RESPONSIBLE OF THIS SERVICE IS MRS. ROSA ROSARIO, REFERENCE LIBRARIAN.